

Return & Refund Policy

Effective Date: 01/01/2023

At WRAY OF LIGHT ENTERPRISES LLC, customer satisfaction is our priority. We strive to provide high-quality services and stand behind our work. Please review our return and refund policy below:

Final Sale Policy

- All sales are FINAL after 48 hours have passed following the completion of the service.
- If you experience any issues with the service provided, you must contact us within 48 hours to request a resolution.

Eligible Refunds & Adjustments

- Refunds or adjustments may be granted ONLY if a request is made within 48 hours of service completion and is based on an issue directly related to the service provided.
- Refunds will be issued at our sole discretion and may be provided in the form of a partial refund, store credit, or a service correction.

Non-Refundable Circumstances

- Refunds will NOT be granted after 48 hours have passed.
- Refunds do not apply to cases of customer preference changes or failure to follow service guidelines.

Contact Us

For any concerns or to request a resolution within the allowed timeframe, please contact us at [Your Contact Information].